

WASAGA BEACH DRINKING WATER SYSTEM

PERFORMANCE REPORT

For the period of JANUARY 1, 2024 to May 31, 2024

Prepared by the Ontario Clean Water Agency



Table of Contents

L.	Proc	cess Performance & Regulatory Compliance	3
	1.1	Summary of Non-Compliances & AWQIs	3
	1.1.	1 Description of Non-Compliances	3
	1.1.	2 Description of AWQIs	3
	1.2	Summary of Process Performance	4
	1.2.	1 Flow – Raw and Treated	4
	1.2.	2 Water Quality – Microbiological Testing	6
	1.2.	3 Water Quality – Operational Testing	8
	1.2.	4 Water Quality – Chemical Testing	9
	1.2.	5 Water Quality – Lead, Alkalinity and pH (Semi-Annual)	. 11
	1.2.	6 Water Quality – Schedule 23 & Schedule 24 (36 months)	112
	1.2.	7 Water Quality – Sodium & Fluoride (60 Months)	. 12
	1.3	Reporting	. 12
	1.3.	1 Annual Report (Section 11)	. 12
	1.3.	2 Summary Report (Schedule 22)	. 13
	1.4	Third Party Inspections & Results	. 13
	1.5	Drinking Water Quality Management Standard (DWQMS)	. 13
	1.5.	1 Risk Assessment	. 14
	1.5.	2 Review & Provision of Infrastructure	. 14
	1.5.	3 Internal Audits	. 14
	1.5.	4 External Audits	. 14
	1.5.	5 Management Review	. 14
2.	Ope	erations & Maintenance	. 15
	2.1	Major Maintenance, Repair & Capital	. 15
	2.2	Call-Ins	. 16
	2.3	Community Complaints/Inquires	. 17
	3.1	Health & Safety Incidents	. 18
	3.2	Health & Safety Training	. 18

Note: This report may not represent the most recent available data. In the following months report, missing data will be added.

1. Process Performance & Regulatory Compliance

1.1 Summary of Non-Compliances & AWQIs

From January 1, 2024 to May 31, 2024:

- Number of Non-Compliances = 0
- Number of Adverse Water Quality Incidents (AWQIs) = 0

The table below is a summary of Wasaga Beach DWS performance in accordance with the regulatory limits in:

- Municipal Drinking Water License (MDWL) 131-101, Issue 4, expires March 16, 2026
- Permit To Take Water (PTTW) 8041-BFHJV2, expires December 31, 2024
- Ontario Regulation 170/03 and 169/03

2024	Non-Compliances	AWQIs
January	0	0
February	0	0
March	0	0
April	0	0
May	0	0
June	0	0
July		
August		
September		
October		
November		
December		

1.1.1 Description of Non-Compliances

The following is a summary of the requirements of the Safe Drinking Water Act (SDWA), Ontario Regulation 170/03 and 169/03, Certificates of Approval (CofAs), Drinking Water Works Permit (DWWP), Municipal Drinking Water License (MDWL), and any orders applicable to the system that were not during the time period covered by this report; including duration and measures taken to correct a failure:

Non-Compliance(s)	Duration	Required Actions & Corrective Actions
N/A	N/A	N/A

1.1.2 Description of AWQIs

The following contains details on notices submitted in accordance with subsection 18(1) of the Safe Drinking-Water Act or section 16-4 of Schedule 16 of O.Reg.170/03 and reported to the Spills Action Centre:

Date of Incident	Parameter	Result	Unit of Measure	Corrective Action	Corrective Action Date
(yyyy/mm/dd)			ivieasure		(yyyy/mm/dd)
N/A	N/A	N/A	N/A	N/A	N/A

1.2 Summary of Process Performance

1.2.1 Flow - Raw and Treated

1.2.1.1 Raw Water Flow: Jenetta and Powerline Pumphouses

During the reporting period, the raw water takings at the Jenetta and Powerline Pumphouses were within the limits of the current PTTW as per the summary of the maximum daily flow for the month.

	Jenetta Pu	mphouse	Powerline	Pumphouse
2024	Maximum Daily Flow (m³/day)	Within Limits (15,707.52 m ³)	Maximum Daily Flow (m³/day)	Within Limits (15,707.52 m ³)
January	2,613	Yes	4,773	Yes
February	4,686 Yes		4,511	Yes
March	2,342	Yes	4,246	Yes
April	2,499	Yes	5,043	Yes
May	3,574	Yes	8,025	Yes
June				
July				
August				
September				
October				
November				
December	·			

1.2.1.2 Treated Water Flow: Jenetta Pumphouse

During the reporting period, the Jenetta Pumphouse operated within the rated capacity set out in current MDWL.

2024	Average Flow	% of Rated	Maximum Flow	% of Rated	Within Limits
2024	(m^3/d)	Capacity	(m^3/d)	Capacity	(15,707.52 m ³ /d)
January	2,048.94	13.04	2,613	16.64	Yes
February	2,159.17	13.75	4,686	29.83	Yes
March	1,984.00	12.63	2,342	14.91	Yes
April	2,010.87	12.80	2,499	15.91	Yes
May	2,634.21	16.77	3,574	22.75	Yes
June					
July					
August					
September					
October					
November					
December					

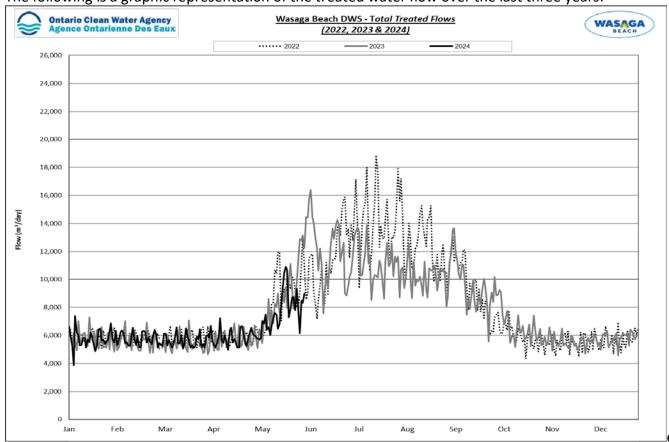
1.2.1.3 Treated Water Flow: Powerline Pumphouse

During the reporting period, the Powerline Pumphouse operated within the rated capacity set out in current MDWL.

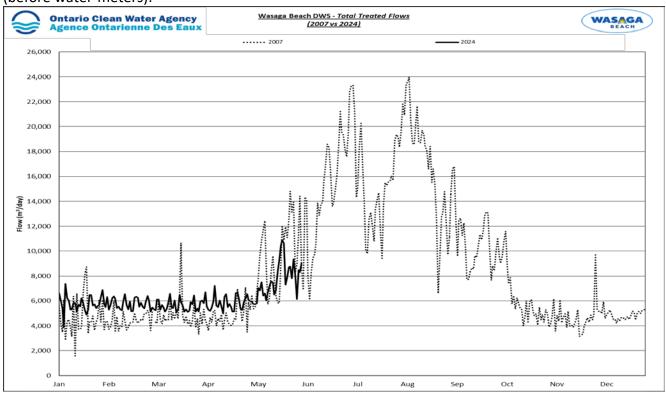
2024	Average Flow	% of Rated	Maximum Flow	% of Rated	Within Limits
2024	(m^3/d)	Capacity	(m^3/d)	Capacity	(15,707.52 m ³ /d)
January	3,733.45	23.77	4,773	30.39	Yes
February	3,576.48	22.77	4,511	28.72	Yes
March	3,637.16	23.16	4,246	27.03	Yes
April	3,838.30	24.44	4,911	31.26	Yes
May	5,139.32	32.72	7,495	47.72	Yes
June					
July					
August					
September					
October					
November					
December					

1.2.1.4 Treated Water Flow: Comparison with Previous Years [Graphs]

The following is a graphic representation of the treated water flow over the last three years:



The following is a graphic representation of the comparison of treated water of flow in 2024 with 2007 (before water-meters):



1.2.2 Water Quality - Microbiological Testing

1.2.2.1 Raw Water Ouality: Jenetta Wells and Powerline Wells

	# of		E.Coli (cfu/100mL)		To	Total Coliforms (cfu/100mL)	
2024	Samples	Minimum	Maximum	Within Limits? †	Minimum	Maximum	Within Limits? +
January	21 ¹	0	0	N/A	0	0	N/A
February	20 ²	0	0	N/A	0	0	N/A
March	23 ²	0	0	N/A	0	0	N/A
April	30 ²	0	0	N/A	0	0	N/A
May	22 ³	0	0	N/A	0	0	N/A
June				N/A			N/A
July				N/A			N/A
August				N/A			N/A
September				N/A			N/A
October				N/A			N/A
November				N/A			N/A
December				N/A			N/A
YTD	116	0	0	N/A	0	0	N/A

^{*}Raw water bacteriological samples do not have regulatory limits.

¹Jenetta Well 1 & Powerline Well 4 - out of service (Jenetta Well 1 sampled Jan 30)

²Powerline Well 4 – out of service

²Powerline Well 4 - out of service (Powerline Well 4 sampled March 21)

³Jenetta Well 2 – out of service (Jenetta Well 2 sampled May 7)

1.2.2.2 Treated Water Quality: Jenetta and Powerline Pumphouses

			E. Col	i	To	otal Colif	forms		HPC⁺	
2024	# of	(((0 cfu/100mL) (0 cfu/100mL)		0mL)	(cfu/100mL)				
2024	Samples	Min.	Max.	Within Limits?	Min.	Max.	Within Limits?	Min.	Max.	Within Limits?
January	10	0	0	NA	0	0	NA	<10	<10	N/A
February	8	0	0	NA	0	0	NA	<10	20	N/A
March	8	0	0	NA	0	0	NA	<10	10	N/A
April	10	0	0	NA	0	0	NA	<10	<10	N/A
May	8	0	0	NA	0	0	NA	<10	<10	N/A
June				NA			NA			N/A
July				NA			NA			N/A
August				NA			NA			N/A
September				NA			NA			N/A
October				NA			NA			N/A
November				NA			NA			N/A
December				NA			NA			N/A
YTD	44	0	0	NA	0	0	NA	<10	20	N/A

⁺There is no regulatory limit for Heterotrophic Plate Count (HPC); it is used as an indicator test.

1.2.2.3 Distribution Water Quality: Wasaga Beach

2024	# of	E. Coli # of (0 cfu/100mL)		_	tal Colifo cfu/100	-	HPC ⁺ (cfu/100mL)				
2024	Samples	Min	Max	Within Limits?	Min	Max	Within Limits?	# of Samples	Min	Max	Within Limits?
January	45	0	0	Yes	0	0	Yes	15	<10	15	N/A
February	36	0	0	Yes	0	0	Yes	12	<10	12	N/A
March	36	0	0	Yes	0	0	Yes	12	<10	12	N/A
April	45	0	0	Yes	0	0	Yes	15	<10	20	N/A
May	36	0	0	Yes	0	0	Yes	12	<10	10	N/A
June											N/A
July											N/A
August											N/A
September											N/A
October											N/A
November					_						N/A
December											N/A
YTD	162	0	0	Yes	0	0	Yes	66	<10	20	N/A

⁺There is no regulatory limit for Heterotrophic Plate Count (HPC); it is used as an indicator test. At least 25% of distribution samples must be tested for Heterotrophic Plate Count (HPC)

1.2.3 Water Quality - Operational Testing

1.2.3.1 Treated Water Quality: Jenetta Pumphouse, Free Chlorine Residual

2024	Minimum Chlorine	Maximum Chlorine	Within Limits?		
2024	(mg/L)	(mg/L)	(CT Achieved)		
January	1.12	2.43	Yes		
February	0.95	2.11	Yes		
March	1.32	2.02	Yes		
April	1.26	1.67	Yes		
May	1.42	1.71	Yes		
June					
July					
August					
September					
October					
November					
December					

1.2.3.2 Treated Water Quality: Powerline Pumphouse, Free Chlorine Residual

2024	Minimum Chlorine	Maximum Chlorine	Within Limits?
2024	(mg/L)	(mg/L)	(CT Achieved)
January	0.88	1.73	Yes
February	1.08	2.12	Yes
March	1.15	1.87	Yes
April	1.23	2.00	Yes
May	1.25	1.85	Yes
June			
July			
August			
September			
October			
November			
December			

1.2.3.3 Distribution Water Quality: Wasaga Beach System, Free Chlorine Residual

2024	Minimum Chlorine	Maximum Chlorine	Within Limits?
2024	(mg/L)	(mg/L)	(>0.05 mg/L)
January	0.82	1.67	Yes
February	1.09	1.95	Yes
March	0.95	1.93	Yes
April	1.03	1.91	Yes
May	0.95	1.72	Yes
June			
July			
August			
September			
October			
November			
December			

1.2.4 Water Quality - Chemical Testing

1.2.4.1 Treated Water Quality: Jenetta and Powerline Pumphouses, Nitrites (Quarterly)

	Jenetta Pur	mphouse	Powerline Pumphouse		
2024	Nitrite Concentration (mg/L)	Within Limits? (1 mg/L)	Nitrite Concentration (mg/L)	Within Limits? (1 mg/L)	
January	0.003 <mdl< td=""><td>Yes</td><td>0.003 <mdl< td=""><td>Yes</td></mdl<></td></mdl<>	Yes	0.003 <mdl< td=""><td>Yes</td></mdl<>	Yes	
February	-	-	-	-	
March	-	-	-	-	
April	0.003 <mdl< td=""><td>Yes</td><td>0.003 <mdl< td=""><td>Yes</td></mdl<></td></mdl<>	Yes	0.003 <mdl< td=""><td>Yes</td></mdl<>	Yes	
May	-	-	•	-	
June	-	-	-	-	
July					
August	-	-	-	-	
September	-	-	-	-	
October					
November	-	-	-	-	
December	-	-	-	-	

^{*} Where MDL refers to the Minimum Detection Limit.

1.2.4.2 Treated Water Quality: Jenetta and Powerline Pumphouses, Nitrates (Quarterly)

	Jenetta Pur		Powerline Pumphouse		
2024	Nitrate Concentration (mg/L)	Within Limits? (10 mg/L)	Nitrate Concentration (mg/L)	Within Limits? (10 mg/L)	
January	0.006 <mdl< td=""><td>Yes</td><td>0.006 <mdl< td=""><td>Yes</td></mdl<></td></mdl<>	Yes	0.006 <mdl< td=""><td>Yes</td></mdl<>	Yes	
February	-	-	-	-	
March	-	-	-	-	
April	0.006 <mdl< td=""><td>Yes</td><td>0.006 <mdl< td=""><td>Yes</td></mdl<></td></mdl<>	Yes	0.006 <mdl< td=""><td>Yes</td></mdl<>	Yes	
May	-	-	-	-	
June	-	-	-	-	
July					
August	-	-	-	-	
September	-	-	-	-	
October					
November	-	-	-	-	
December	-	-	-	-	

^{*} Where MDL refers to the Minimum Detection Limit.

1.2.4.3 Distribution Water Quality: Total Trihalomethanes (TTHMs) (Quarterly)

2024	TTHM Concentration (µg/L)	Running Annual Average (µg/L)	Within Limits? (100 μg/L)	
January	19	22	Yes	
February	-	-	-	
March	-	-	-	
April	19	23	Yes	
May	-	-	-	
June	-	-	-	
July				
August	-	-	-	
September	-	-	-	
October				
November	-	-	-	
December	-	-	-	

1.2.4.4 Distribution Water Quality: Haloacetic Acids (HAAs) (Quarterly)

2024	HAA Concentration (μg/L)	Running Annual Average (µg/L)	Within Limits? (80 μg/L)
January	5.3 <mdl< td=""><td>5.3 < MDL</td><td>Yes</td></mdl<>	5.3 < MDL	Yes
February	-	-	-
March	-	-	-
April	5.3 < MDL	5.3 <mdl< td=""><td>Yes</td></mdl<>	Yes
May	-	-	-
June	-	-	-
July			
August	-	-	-
September	-	-	-
October			
November	-	-	-
December	-	-	-

^{*} Where MDL refers to the Minimum Detection Limit.

1.2.5 Water Quality - Lead, Alkalinity and pH (Semi-Annual)

1.2.5.1 Distribution Water: Wasaga Beach

Lead Semi-Annual sampling is required every 36 months and twice in the applicable year; once in the period from December 15th to April 15th and once in the period June 15th to October 15th. Lead sampling is next required in **January, 2026**; the latest samples were taken in January and July 2023 and those results were **within the regulatory limits**

Alkalinity and pH Semi-Annual sampling is required twice a year; once in the period from December 15th to April 15th and once in the period June 15th to October 15th.

			Lead (μg/L	<u> </u>			рН			
	# of Samples	Min.	Max.	Within Limits? (10 µg/L)	Min.	Max.	Within Limits? (30-500 mg/L)	Min.	Max.	Within Limits? (6.5-8.5)
January	4	-	-	-	175	183	Yes	7.80	7.98	Yes
February	-	-	-	-	-	-	-	-	-	-
March	-	-	-	-	-	-	-	-	-	-
April	-	-	-	-	-	-	1	-	-	-
May	-	-	-	-	-	-	1	-	-	-
June	-	_	-	_	_	_	_	-	_	-
July	4	-	-	-						
August	-	-	-	-	-	-	_	-	-	-
September	-	_	-	-	-	_		-	-	-
October	_	_	-	_	-	_	_	-	-	-
November	-	-	-	_	-	-	_	-	-	-
December	-	-	_	-	-	-	-	-	-	-

1.2.6 Water Quality - Schedule 23 & Schedule 24 (36 Months)

1.2.6.1 Treated Water: Jenetta and Powerline Pumphouses

Treated water Inorganic and Organic chemicals were last tested on **January 18, 2024** and the sample results were **within the regulatory limits** as per O. Reg. 169/03. The next set of Schedule 23 and Schedule 24 samples are scheduled to be taken in January, 2027.

1.2.7 Water Quality - Sodium & Fluoride (60 Months)

1.2.7.1 Treated Water: Jenetta and Powerline Pumphouses

Treated water Sodium and Fluoride was last sampled on **July 18, 2023** and the sample results were **within regulatory limits**. The next set of Sodium and Fluoride samples is scheduled for **July, 2028**.

1.3 Reporting

A summary of the reports submitted by OCWA to/on behalf of the Town are summarized in the table below:

Report	Submission Frequency	Submit To	Last Submission Date
Annual Report (Section 11)	Annually	Owner	February 27, 2024
Summary Report (Schedule 22)	Annually	Owner	March 5, 2024

1.3.1 Annual Report (Section 11)

As required by Section 11 of O. Reg. 170/03, OCWA prepares a report for the Town that covers the period from January 1 to December 31 by no later than February 28 of the following year. The annual report must:

- a) contain a brief description of the drinking water system, including a list of water treatment chemicals used by the system during the period covered by the report;
- b) summarize any reports made to the Ministry under subsection 18 (1) of the Act or section 16-4 of Schedule 16 during the period covered by the report;
- c) summarize the results of tests required under this Regulation, or under an approval, municipal drinking water license or order, including an OWRA order, during the period covered by the report and, if tests required under this Regulation in respect of a parameter were not required during that period, summarize the most recent results of tests of that parameter;
- d) describe any corrective actions taken under Schedule 17 or 18 during the period covered by the report;
- e) describe any major expenses incurred during the period covered by the report to install, repair or replace required equipment;
- f) in the case of a large municipal residential system or a small municipal residential system, include a statement of where a report prepared under Schedule 22 will be available for inspection under subsection 12 (4); and
- g) in the case of a large municipal residential system, small municipal residential system or non-municipal year-round residential system, specify the number of points sampled during the periods described in subsection 15.1-4 (2) or subsection 15.1-5 (5) of Schedule 15.1 to the Regulation, the number of samples taken, and the number of points where a sample exceeded

the prescribed standard for lead during those periods. O. Reg. 170/03, s. 11 (6); O. Reg. 418/09, s. 8; O. Reg. 458/16, s. 6 (1).

"The owner of a drinking water system shall ensure that a copy of an annual report for the system is given, without charge, to every person who requests a copy. If a drinking water system is connected to and receives all of its drinking water from another drinking water system, the owner of the system that obtains the water shall ensure that a copy of an annual report for the system from which the water is obtained is given, without charge, to every person who requests a copy. Every time that an annual report is prepared for a drinking water system, the owner of the system shall ensure that effective steps are taken to advise users of water from the system that copies of the report are available, without charge, and of how a copy may be obtained. If the DWS serves more than 10,000 people, the owner of the system shall ensure that a copy of every report prepared under this section is available to the public at no charge on a website on the Internet."

1.3.2 Summary Report (Schedule 22)

As required by Schedule 22 of O. Reg. 170/03 OCWA prepares a report on behalf of the Town by no later than March 31 each year for the preceding year. This report is to be given to members of council.

"The report must,

- a) List the requirements of the Act, the regulations, the system's approval, drinking water works permit, municipal drinking water license, and any orders applicable to the system that were not met at any time during the period covered by the report; and
- b) For each requirement referred to that was not met, specify the duration of the failure and the measures that were taken to correct the failure.

The report must also include the following information for the purpose of enabling the owner of the system to assess the capability of the system to meet existing and planned uses of the system:

- 1. A summary of the quantities and flow rates of the water supplied during the period covered by the report, including monthly average and maximum daily flows.
- 2. A comparison of the summary referred to in paragraph 1 to the rated capacity and flow rates approved in the system's approval, drinking water works permit or municipal drinking water license, or if the system is receiving all of its water from another system under an agreement pursuant to subsection 5 (4), to the flow rates specified in the written agreement."

1.4 Third Party Inspections & Results

The most recent Ministry of Environment, Conservation and Parks (MECP) inspection was an announced inspection which occurred on **January 10**, **2024** for the 2023 reporting year. There were no issues of noncompliance or suggested opportunities for improvement. The final inspection report rating was **100%**.

1.5 Drinking Water Quality Management Standard (DWQMS)

The Ministry of Environment and Climate Change (now MECP) released a revision of the standard (DWQMS Version 2.0) on April 6, 2017. The Wasaga Beach Well Supply System has its own Operational Plan under DWQMS and it has been updated to reflect the requirements outlined in the DWQMS Standards version 2.0.

1.5.1 Risk Assessment

As required by the DWQMS, potential hazardous events and associated risks are ranked and control measures/critical control points are identified during the risk assessment process. A risk assessment is conducted at least once every 36 months and the currency of the risk assessment is verified at least once a year. The risk assessment verification is included as part of the 36 month risk assessment process.

The last annual risk assessment review was performed on **June 28, 2023**. The 36-month risk assessment was performed on **October 21, 2021**; the next 36-month risk assessment is due in October, 2024.

1.5.2 Review & Provision of Infrastructure

On an annual basis, Operators and the Senior Operations Manager discuss Capital Works requirements. The Senior Operations Manager conducts a review of the drinking water system's infrastructure to assess its adequacy for the operation and maintenance of the system.

The output of the review is a Summary of Capital Works Recommendations that is submitted to the owner for review and comment (typically in autumn). Together with the owner, timelines and responsibilities for implementation of priority items are determined and documented. The Senior Operations Manager ensures that results of the review are included as input to the Management Review process.

1.5.3 Internal Audits

As required by DWQMS, internal audits occur at least once every calendar year. **September 21, 2023,** the last internal audit was completed. The purpose of the internal audit is to ensure that the requirements of DWQMS were met, and that measurable steps are being taken to continually improve.

1.5.4 External Audits

Annually, an external audit is performed by a third-party (SAI Global) so that the Operating Authority may maintain their accreditation of the facility. The external audits run on a 3-year cycle as follows:

- Full scope (re)accreditation
- S1: Surveillance Audit
- S2: Surveillance Audit

The Wasaga Beach DWS underwent a **Full scope (re) accreditation** audit on February 7 (part 1) and March 8 (part 2) in 2022. Reaccreditation by SAI Global was issued on March 17, 2022 and remains valid for three years. The Wasaga Beach Well Supply System underwent a **12 Month Surveillance System 2 Audit** on February 27, 2024. The result was zero non-conformances and zero opportunities for improvement.

1.5.5 Management Review

A Management Review is to be completed at least once every calendar year and the minutes from the Management Review are sent to the Town following the completion of the review. The most recent Joint-Management Review with the Town of Wasaga Beach was completed on **October 25, 2023**. During the management review, participants are required to review:

- a. incidents of regulatory non-compliance,
- b. incidents of adverse drinking-water tests,

- c. deviations from critical control point limits and response actions,
- d. the efficacy of the risk assessment process,
- e. internal and third-party audit results,
- f. results of emergency response testing,
- g. operational performance,
- h. raw water supply and drinking water quality trends,
- i. follow-up on action items from previous management reviews,
- j. the status of management action items identified between reviews,
- k. changes that could affect the Quality Management System,
- I. consumer feedback,
- m. the resources needed to maintain the Quality Management System,
- n. the results of the infrastructure review,
- o. Operational Plan currency, content and updates, and
- p. Staff suggestions.
- q. Review/consideration of Best Management Practices [new for DWQMS 2.0]

2. Operations & Maintenance

2.1 Major Maintenance, Repair & Capital

2024	Maintenance, Repair & Capital Summary
	Analyzer Lab Turbidity & Chlorine Calibration/Testing (PM)
	Facility Health and Safety Inspection (PM)
	Diesel Genset Testing (PM)
	Alarm Dialer Testing (PM)
lanuani	Well Monitoring Inspection (PM)
January	MCC Testing (PM)
	Monitoring Well TW1-92 level logger replacement
	Powerline Sodium hypochlorite tank level sensor replacement
	Powerline Well 4 pump motor and column piping replacement
	Jenetta Well 1 column piping replacement
	Analyzer Lab Turbidity & Chlorine Calibration/Testing (PM)
	Facility Health and Safety Inspection (PM)
	Diesel Genset Testing (PM)
February	Alarm Dialer Testing (PM)
	Well Monitoring Inspection (PM)
	MCC Testing (PM)
	Powerline Well 4 pump motor and column piping replacement
	Analyzer Lab Turbidity & Chlorine Calibration/Testing (PM)
	Facility Health and Safety Inspection (PM)
	Diesel Genset Testing (PM)
March	Alarm Dialer Testing (PM)
iviaicii	Well Monitoring Inspection (PM)
	MCC Testing (PM)
	Annual Backflow Device Inspections (PM)
	Powerline Well 4 Base plate Modifications
April	Analyzer Lab Turbidity & Chlorine Calibration/Testing (PM)

2024	Maintenance, Repair & Capital Summary
	Facility Health and Safety Inspection (PM)
	Diesel Genset Testing (PM)
	Alarm Dialer Testing (PM)
	Well Monitoring Inspection (PM)
	MCC Testing (PM)
	Chlorine Analyzer Membrane and Electrolyte Replacement (CAP)
	Analyzer Lab Turbidity & Chlorine Calibration/Testing (PM)
	Facility Health and Safety Inspection (PM)
	Diesel Genset Testing (PM)
May	Alarm Dialer Testing (PM) Mall Magicaria a large et ing (PM)
May	Well Monitoring Inspection (PM)MCC Testing (PM)
	Diesel Genset Annual PM – Powerline (PM)
	Jenetta Well 2 Inspection and Pump Refurbishment Started (CAP)
	Powerline DWS Bulk Filling Station Repairs (CAP)
June	5 , ,
July	
August	
September	
October	
November	
December	

2.2 Call-Ins

2024	# of Call-Ins	Details of Call-Ins
		Jan 14, Jenetta pre-chlorine HI/LOW ALARM
January	5	Jan 16, Jenetta pre-chlorine HI/LOW ALARM
January	5	Jan 19, Powerline pre-chlorine HI/LOW ALARM
		Jan 20, Jenetta 2X pre-chlorine HI/LOW ALARM
		Feb 2, Powerline Reservoir chlorine HI/LOW ALARM
February	3	Feb 7, Powerline Reservoir chlorine HI/LOW ALARM
		Feb 19, Jenetta pre-chlorine HI/LOW ALARM
March	1	Mar 19, Powerline Reservoir chlorine LO/LOW ALARM
		Apr 3, Jenetta & Tower 1 – Power Outage
		Apr 6, Powerline – High Lift Pump 3 Fail Alarm
April	6	Apr 12, Powerline – Reservoir Low Chlorine Alarm
Арііі	0	Apr 13, Powerline – Reservoir Low Chlorine Alarm
		Apr 13, Powerline – Power Outage
		Apr 14, Powerline – Reservoir Low Chlorine Alarm
May	1	May 8, Powerline – Reservoir Low Chlorine Alarm
June		
July		

2024	# of Call-Ins	Details of Call-Ins
August		
September		
October		
November		
December		

2.3 Community Complaints/Inquires

2024	# of Comm. Complaints	Details of Community Complaints/Inquires
January	0	• N/A
February	1	Feb 12, water quality/hardness in inquiry
March	0	• N/A
April	1	PFA testing inquiry
May	1	Water treatment inquiry
June		
July		
August		
September		
October		
November		
December		

3. Health & Safety

3.1 Health & Safety Incidents

From January 1, 2024 to April 30, 2024:

• Number of Health & Safety Incidents Reported = 0

2024	Health & Safety Incidents	
	# Reported	Details
January	0	N/A
February	0	N/A
March	0	N/A
April	0	N/A
May	0	N/A
June		
July		
August		
September		
October		
November		
December		

3.2 Health & Safety Training

Refer to Section 3.2 in the Wasaga Beach WPCP Monthly Performance Report for safety topics/training provided to staff during this reporting period.